

Information about VTQ appeals process for summer 2020 for BPEC qualifications with calculated results

What are the grounds for an appeal?

- As vocational and technical qualifications (VTQs) come in a range of shapes and sizes, and fulfil a range of purposes, they are not all being treated in the same way and the grounds for appeal may vary.
- You should speak to your college or training centre if you think you might have reason to appeal.
- Colleges and training centres can submit an appeal on your behalf, and in some cases BPEC are accepting appeals directly from learners.
- Remember that if you appeal your grade, it can go up, down or stay the same.
- If you are unhappy with the outcome of the appeals process, you can make a complaint to Ofqual.
- If you have concerns about bias, discrimination or something else that suggests that your college or training centre did not behave with care or integrity when determining a centre assessment grade or providing evidence to the awarding organisation, you should normally raise these concerns with your college or training centre in the first instance, in some cases it may be appropriate to bring those concerns directly to the awarding organisation instead.

Will I get another opportunity to take my assessment?

For many BPEC qualifications there are already a number of assessment opportunities throughout the year. Talk to your college or training centre in the first instance to see if this applies to your qualification.

I haven't been assigned a grade – what do I do?

Some learners might not have received a result and were expecting to, in which case you should first speak to your college or training centre.

What is the process?

Contact your college/training centre

Initially speak to your college or training centre if you might have reason to appeal and follow their own appeals process.



Stage 1 – Enquiry and Review

Write to: assurance@bpec.org.uk clearly stating why you believe your college or training centre has not followed due process in estimating results.



Stage 2 – Appeal (Appeals Panel)

The appeal must be sent to assurance@bpec.org.uk and detail the specific reason why the appellant believes that BPEC did not make a fair or valid judgement or follow the correct processes and procedures during Stage 1

Further information:

Further details on the BPEC Appeals and Complaints processes can be found on the BPEC website following the link www.bpec.org.uk